

Church Holiday FAQs

This document will be regularly updated so please keep checking it for more information. If the information you require is not here, please email Kat: kat@jubileechurchcoventry.org.

What does half board include?

Half board includes breakfast on Saturday and Sunday, an evening meal on Saturday and lunch on Sunday.

What does full board include?

Full board includes a buffet on Friday night, breakfast, lunch and evening meal on Saturday and breakfast and lunch on Sunday.

If my child is under 5 at the time of booking but 5 at the time of the holiday, which price applies?

The under 5 child price is based on pre-school children. Therefore, if your child has not started school but turns 5 before the holiday, the under 5 price will still count.

What are the sharing preferences? What if we're a married couple with no children?

Each chalet has rooms of 4-6 bunk beds. These will be allocated to:

- Families
- Single sex groups
- Married couples sharing with 1-2 other married couples

If, as a married couple, you would rather have a double bed, please phone Kat on 02476 225928.

Is bedding provided?

Duvets and pillows are provided in all accommodation but sheets, duvet covers and pillow cases are not provided. Sheets and pillow cases can be hired from reception if necessary but **not** duvet covers. Towels are also not provided but can be hired.

What cooking equipment is available?

Basic cooking utensils, cutlery and crockery is provided in all accommodation.

What cooking facilities are available?

All accommodation is equipped with a cooker, refrigerator and microwave and there is a large freezer available to use in the new disposal/wash area.

How do I get there?

We will send details of how to get there later on. If you are in need of transportation and are unable to find anyone to take you, please contact Kat.

What if I've lost my booking form/never received one?

There is a copy of the letter and booking form in pdf format on the 'resources for members' part of the website.

I booked in but now I want to cancel, can I do this?

If you would like to cancel your booking, you may do this by contacting Kat at the church office on Tuesdays and Thursdays. If you cancel prior to **25th May**, you will be entitled to a full refund, however, after this date you will not receive a refund at all.

Can I charge my mobile? (Are there power points in the chalets?)

There are normal plug sockets (230V) in the chalets.

Is there WiFi?

WiFi is available for free in the reception area but can only be used for work purposes – not social use.

Is there mobile reception?

Some networks will get more coverage than others – the best reception is 3, then Vodafone and O2 in some places, the rest are not so good.

Are cots and high chairs provided?

Cots can be hired for £6 in advance of the weekend. Please email Kat:

kat@jubileechurchcoventry.org to request a cot. There are 10 high chairs in the restaurant which are free to use. You are welcome to bring your own.

Are there electrical hook ups for my caravan?

Yes. There are hard standing pitches and electrical hook ups for caravans.

Can I drive my car to my chalet to unload when I arrive?

Yes, you will be able to park outside your chalet to unload your car on arrival. You will then be directed back to the car park. You will also be able to drive to your chalet on departure to load up your car.